



***2021 ECCU Bank of the Year Award  
Customer Service***

**First Caribbean International Bank (Barbados) Limited  
(Antigua and Barbuda)**

*Left: Director, Retail EC Sales and Country Head, Antigua,  
Ladessa James-Williams*

*Right: ECCB Board Member, Antigua and Barbuda,  
Whitfield Harris Jr.*





***2021 ECCU Bank of the Year Award  
Financial Education and Empowerment  
Bank of Saint Lucia Limited***

*Left: Deputy Managing Director, Lyndon Arnold  
Right: Managing Director, Rolf Phillips*





***2021 ECCU Bank of the Year Awards  
Pandemic & Banking and Technological Innovation  
1st National Bank St Lucia Limited***

*Left: Acting Managing Director, Aurea Lafeuillee  
Right: Executive Manager, Marketing and Public Relations,  
Robert Fevrier*