At the ECCB, we are excited for you to be immersed in your personal D'Xperience, when the Digital EC currency (DXCD) pilot goes live in the second quarter of 2020. As citizens and residents of the ECCU, you have been at the forefront of our thinking in the conceptualisation and design.

Considerations of safety, security, privacy, convenience and financial empowerment in the palm of your hand are our primary areas of focus. These features are accessed via your mobile smart device, which for most persons would be their mobile phone.

Be assured that we will never lose sight of the fact that this EC digital currency transformation journey is about you and for you.

The ECCB DXCD payment platform is one of the innovative ways that the Bank is pursuing to improve how financial services are delivered to you and accessed by you. We are working to ensure that you have the opportunity to explore what a digital EC currency can and will deliver.

Your new digital EC currency (DXCD) will provide you with many benefits. These include,
new channels of engagement, private, secure access to your financial information in a simple to use DXCD app, and greater access to financial services for everyone in the region.

Your entire DXCD journey from start to finish is designed not only to be efficient, convenient and valuable, but also accessible, desirable, and enjoyable. That is why your access to the DXCD network and the DXCD app user interfaces are simple, but without compromising security. Two simple steps - **Scan and confirm your payment** - will allow you to complete your transactions in the most convenient way possible. After this, you will receive an automatic update of your DXCD balance.

If you are wondering about the support systems in place to guide your digital EC journey, we have that covered. Online and physical customer support will be available, allowing you to tap into the customer service channel of your choice to meet your varied needs and expectations.

Your D’Xperience – Transforming your payment experience in ways that you value.

To learn more about this new D’Xperience that awaits you, e-mail us at: